

NATIONAL AIDS CONTROL COUNCIL

TENDER NO. NACC/T/017/2016/2017 FOR PROVISION OFCLEANING AND FUMIGATION SERVICES

CLOSING DATE: APRIL 13, 2017

National AIDS Control Council (NACC) Landmark Plaza, 9th Floor ArgwingsKodhek Road P. O. Box 61307 – 00200 NAIROBI (KENYA) TEL: +254-020-2715109/2711261/2715144 FAX: +254-20- 2711072

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INTRODUCTION

- 1.1 This standardtenderdocumentfortheprocurementserviceshasbeenpreparedforuse by procuringentitiesinKenya.Itistobe usedin the procurement of alltypesofservicese.g.
 - i. Security. ii. Cleaning. iii. Servicingandrepairs. iv. Transport.
 - v. Clearing and forwarding.
 - vi. A i r ticketingandtravelarrangementsandallotherswhere there is no specific standard tender document for procurement of that service.
- 1.2 The followinggeneral directions should be observed when using the document.
 - a) Specificdetails should be finished in the invitation to tender and in the special conditions of contract. The final document to be provided to the tenderers should not have blanks paces or give options.
 - b)The instructionstotenderersandthe general conditions of contractshouldremain unchanged. Any necessary amendments to these parts should be made through the appendix to the instructions to the tenderers or the general conditions of contract respectively.
- 1.3 Informationcontainedintheinvitationtotendershallconformtothedata and information in the tender documents to enable potential tenderersto decidewhether or not to participate in the tender and shall indicate any important tender requirements,
- 1.4 Theinvitationtotendershallbeissuedasanadvertisementinaccordance with the regulations or asa letter of invitationaddressed to the tenderers who have expressed interest following an advertisement of a prequalification tender.
- 1.5 The coverof thetender documentshouldbemodifiedtoinclude;

i. T e n d e r number. ii.

T e n d e r name.

iii. N a m e of procuringentity.

SECTIONI- INVITATIONTO TENDER

Date March 28, 2017

Tender REF No.NACC/T/017/2016/2017

Tender name: Provision of Cleaning and Fumigation Services

at the National AIDS Control Council HQ Offices for 2 years

- 1.1 The**National AIDS Control Council** invites sealedtendersfromeligible candidatesforthe supplyof **Provision of Cleaning and Fumigation Services**
- 1.2 Interestedeligible candidatesmayobtainfurtherinformationfromand inspectthe tenderdocumentsatNational AIDS Control Council Landmark Plaza Opposite the Nairobi Hospital, P. O Box 61307 00200 Nairobi, 8th floor from Procurement Division Office

1.3 Acomplete tenderdocumentmay bedownloaded for free from NACC website <u>www.nacc.or.ke</u> under Tenders OR upon payment of a non- refundable fee of Kshs. 1,000 in cash or bankers cheque payable to the Director, NACC for hard copy documents

- 1.4 Pricesquotedshouldbenetinclusiveofalltaxesanddelivery costs,mustbe expressedinKenyashillingsandshallremain validfora period of(120)days from the closingdateof thetender.
- 1.5 Tenders must be accompanied by a Bid Securing Declaration.

 1.6 Completed tenderdocumentsare to be enclosed inplain sealedenvelopes, markedwiththetendernumberandbedepositedinthetenderboxprovided at:
National AIDS Control Council (NACC)
Landmark Plaza, 9th Floor
ArgwingsKodhek Road

Orbeaddressedandpostedto; P. O. Box 61307 – 00200 NAIROBI (KENYA) TEL: +254-020-2715109/2711261/2715144 FAX: +254-20- 2711072 To be receivedon orbefore (*April 13, 2017 at 10.00am*)

1.6 Tenders will be opened immediately thereafter in the presence of the tenderersrepresentativeswhochoosetoattendthe openingatNational AIDS Control Council Landmark Plaza Opposite the Nairobi Hospital, 6th floor
Clauder Musi
Head Procurement
For: Director

SECTIONII-INSTRUCTIONSTOTENDERERS

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SECTIONIIINSTRUCTIONSTOTENDERERS

2.1 Eligible tenderers

- 2.1.1. ThisInvitationtotenderisopentoalltendererseligibleasdescribedinthe instructionstotenderers.Successfultenderersshallprovidetheservicesfor thestipulateddurationfrom the**date**ofcommencement(hereinafterreferred toastheterm) specifiedinthetender documents.
- 2.1.2. The procuringentity's employees, committeemembers, board members and their relative (spouse and children) are not eligible to participate in the tender unless where specially allowed under of the Act.
- 2.1.3.Tenderers shall provide the qualification information statement that the and subcontractors) is not tenderer(includingallmembers, of aioint venture associated, or have been associated in the past, directly orindirectly, witha firm orany ofitsaffiliateswhichhavebeenengagedby theProcuringentity to provide consulting services for the preparation of the design, specifications, and other documents to be used for the procurement of the services under this Invitation for tenders.
- **2.1.4.**Tenderers involved in corruptorfraudulentpracticesordebarredfromparticipatingin public procurementshallnotbe eligible.

2.2 Costof tendering

- **2.2.1** TheTenderershallbear allcostsassociated with the preparation and submission of its tender, and the procuring entity, will innocase be responsible or liable for those costs, regardless of the conductor outcome of the tendering process.
- **2.2.2 The**pricetobe chargedfor the tenderdocument shallnotexceed Kshs.1, 000/=
- **2.2.3** The procuring entity shall allow the tenderer to review the tender document free of charge before purchase.

2.3 Contents of tender documents

- 2.3.1.The tenderdocumentcomprises of the documents listed below and addenda issued in accordance with clause 6 of these instructions to tenders
 - (i) Invitation to Tender
 - (ii) Instructions to tenderers
 - (iii) General Conditions of Contract
 - (iv) Special Conditions of Contract
 - (v) Schedule of requirements

- (vi) Technical Specifications
- (vii) Tender Form and Price Schedules
- (viii) Tender Security Form
- (ix) Contract Form
- (x) Performance Security Form
- (xi) Bank Guarantee for Advance Payment Form
- (xii) Manufacturer's Authorization Form
- (xiii) Confidential Business Questionnaire
- (xiv) Letter of Notification of Award
- (xv) Form RB 1
- (xvi) Tender Securing Declaration
- (xvii) Declaration not to engage in corruption
- (xviii) Bank Details Form

2.3.2. TheTendererisexpected to examine all instructions, forms, terms, and specifications in the tender documents. Failure to furnishall information required by the tender documents or to submit a tender not substantially responsive to the tender documents in every respect will be at the tender ers risk and may result in the rejection of its tender.

2.4 Clarification of Documents

- 2.4.1.A candidate of the tender prospective making inquiries documentmaynotifytheProcuringentityinwritingorby post,faxoremail the at Invitationfor tenders.TheProcuring entity'saddressindicatedin the entity willrespondinwritingtoany requestforclarificationofthetender documents, which it receives no later than seven (7) days prior to the deadlineforthesubmission of tenders, prescribed by the procuring entity. Written copies of the Procuring entities response (including an explanation of the query but without identifying the source of inquiry) will be senttoallprospectivetendererswho have received the tender documents"
- 2.4.2. The procuringentityshallreplytoanyclarificationssoughtbythe tenderer within3days of receiving the request to enable the tenderer to make timely submission of its tender

2.5 Amendment of documents

- 2.5.1.At any time prior to the deadline for submission of tenders, the Procuring entity, for any reason, whether at its own initiative or in response to a clarification requested by a prospective tenderer, may modify the tender documents by issuing an addendum.
- 2.5.2. Allprospectivetendererswhohaveobtainedthetenderdocumentswillbe notified of the amendmentbypost,faxor emailandsuchamendmentwillbe binding onthem.

2.5.3.Inordertoallowprospectivetenderersreasonabletimeinwhichto takethe amendmentintoaccountinpreparingtheirtenders,theProcuringentity,at itsdiscretion,mayextendthedeadline forthesubmissionof tenders.

2.6 Languageof tender

2.6.1. The tenderprepared by the tenderer, as well as all correspondence and documents relating to the tender exchanged bv the tenderer and the Procuringentity, shallbewritten in Englishlanguage. Any printedliterature furnishedby thetenderermaybewritteninanother languageprovidedthey areaccompaniedbyanaccurateEnglishtranslationoftherelevantpassages inwhichcase, for purposes of interpretation of the tender, the English translation shall govern.

2.7 DocumentsComprising the Tender

The tender prepared by the tenderer shall comprise the following Components:

(a) A Tender Formanda Price Schedule completedinaccordance with paragraph 9,10and11 below.

(b) Documentaryevidence establishedinaccordance with Clause 2.11 that the tenderer is eligible to tender and is qualified to perform the contractif its tender is accepted;

(c) Tender securityfurnishedisinaccordance withClause2.12

(d) Confidentialbusiness questionnaire

2.8 Formof Tender

2.8.1 The tenderersshall complete the Form of Tender and the appropriate Price Schedule furnished in the tender documents, indicating these rvices to be performed.

2.9 Tender Prices

- 2.9.1Thetenderershall indicateonthePrice scheduletheunit priceswhere applicableandtotaltender pricesofthe servicesitproposesto provide under thecontract.
- 2.9.2 Prices indicated on the PriceSchedule shall be the cost of the services quoted including all customs duties and VAT and other taxes payable:
- 2.9.3 Pricesquotedbythetenderershallremainfixedduringthetermofthe contractunlessotherwiseagreedby theparties.A tender submittedwithan adjustableprice quotationwill betreatedasnon-responsive andwillbe rejected, pursuanttoparagraph 2.22.

2.9.4 Contract pricevariations shall not be allowed for contracts not exceeding one year (12 months)

2.9.5 Wherecontract pricevariationisallowed, the variation shall not exceed 25% of theoriginal contract price.

2.9.6 Pricevariation requests shall be processed by the procuring entity within 30 days of receiving the request.

2.10 Tender Currencies

2.10.1PricesshallbequotedinKenya Shillings unlessotherwise specifiedinthe appendixtoinInstructionstoTenderers

2.11 TenderersEligibility and Qualifications.

- **2.11.1**Pursuant to Clause 2.1 the tenderer shall furnish, as part of its tender, documents establishing the tenderers eligibility to tender and its qualificationstoperform the contractif its tenderis accepted.
- 2.11.2Thedocumentaryevidenceofthetenderersqualificationstoperform the contract if itstender isacceptedshallestablishtotheProcuringentity's satisfaction that the tenderer has the financial and technical capability necessary to perform the contract.

2.12 Tender Security

- 2.12.1Thetenderershallfurnish,aspartofitstender,atendersecurityforthe amountandformspecifiedin the Invitationto tender.
- 2.12.2Thetendersecurityshallbeintheamountnotexceeding2percentofthe tenderprice.
- 2.12.2Thetender securityisrequired to protecttheProcuringentityagainsttherisk of Tenderer'sconductwhichwould warrant thesecurity'sforfeiture, pursuanttoparagraph2.12.7
- 2.12.3ThetendersecurityshallbedenominatedinaKenyaShillingsorinanother freelyconvertible currencyandshall bein the formof:
- a) Abankguarantee.

b)Cash.

c) Suchinsuranceguarantee approved by the Authority.

d)Letterof credit

- 2.12.4Anytendernotsecuredinaccordancewithparagraph2.12.1and2.12.3will berejected by the Procuring entity as non-responsive, pursuant to paragraph 2.20
- 2.12.5Unsuccessfultenderer'ssecuritywillbedischargedorreturnedaspromptly aspossibleas butnotlaterthanthirty(30)daysaftertheexpirationofthe periodof tender validityprescribed

bytheprocuringentity.

2.12.6The

successfultenderer'stendersecuritywillbedischargeduponthetenderersignin gthecontract, pursuanttoparagraph2.29, andfurnishingthe performance security, pursuanttoparagraph 2.30.

2.12.7The tender securitymaybe forfeited:

(a) If a tenderer**withdraws**itstender **during**theperiod oftender validity specified bytheprocuringentityonthe

Tender Form; or

(b) In the case of a successful tenderer, *if* the tenderer fails: (i) to sign the contractinac cordance with paragraph 30

Or (ii)tofurnishperformance securityinaccordance withparagraph31.

(c) If the tenderer rejects, correction of an error in the tender.

2.13 Validity of Tenders

- 2.13.1Tendersshallremainvalidfor **120days**orasspecified in the invitation to tenderafter date of tenderopening prescribed by the Procuringentity, pursuant toparagraph 2.18. A tender validfora shorter period shall be rejected by the Procuringentity as nonresponsive.
- 2.13.2Inexceptional circumstances, the Procuring entity may solicittheTenderer's consenttoanextensionof the period ofvalidity. Therequestand the responsestheretoshallbemade The under inwriting. tender security provided paragraph2.12shallalsobesuitably extended.Atenderermay refuse the requestwithoutforfeitingits tender security. A tenderer granting the request will not be requirednorpermittedtomodifyitstender.

2.14 Format and Signingof Tender

- 2.14.1Thetenderershallpreparetwocopiesofthetender,clearly/markingeach"ORIGINALTENDER"and"COPYOFTENDER,"asappropriate.In thed i s c r e p a n c y b e t w e e n them, the original shall govern.o f any
- 2.14.2Theoriginalandallcopiesofthetender shall betyped orwritteninindelible ink and shall be signed by the tenderer or a person or persons duly authorizedtobindthetenderertothecontract.Allpagesofthetender, exceptforunamendedprintedliterature,shallbeinitialedby thepersonor personssigningthe tender.

2.14.3Thetendershallhavenointerlineations,erasures, or overwriting except as necessary to correct errors made by the tenderer, inwhich case such corrections shall be initialed by the person or persons signing the tender.

2.15 Sealingand Marking of Tenders

2.15.1Thetenderershallsealtheoriginalandeachcopyofthetenderinseparate envelopes, duly marking the envelopes as "ORIGINAL" and "COPY." The

(a)BeaddressedtotheProcuringentityattheaddressgivenintheinvitation totender

(b)Bear,tendernumberandnameintheinvitationtotenderandthewords: "DONOTOPENBEFORE (April 13, 2017 at 10.00am)

- 2.15.3Theinnerenvelopesshallalsoindicatethenameandaddressofthetenderer toenable the tenderto be returned unopenedincase itisdeclared"late".—
- 2.15.4 If the outer envelopeisnotsealedandmarkedasrequiredbyparagraph2.15.2,the Procuringentitywillassume noresponsibilityfor thetender's misplacementor premature opening.

2.16 Deadline for Submission of Tenders

- 2.16.1Tenders must be received by the Procuring entity at the address specifiedunderparagraph 2.15.2nolater than (*April 13, 2017 at 10.00am*)
- 2.16.2Theprocuringentitymay,atitsdiscretion,extendthisdeadlineforthe submission ftenders by amending the tenderdocuments in accordance with paragraph 6, in which case all rights and obligations of the procuringentity and candidates previously subject to the deadline will there after be subject to the deadline as extended.
- 2.16.3Bulky tenderswhichwillnotfitinthetenderboxshallbereceivedby the procuringentityas provided for in the appendix.

2.17 Modificationandwithdrawalof tenders

- 2.17.1The tenderer may modify or withdraw its tender after the tender's submission, provided that written notice of the modification, including substitution or withdrawal of the tender's is received by the procuring entity prior to the deadline prescribed for the submission of tenders.
- 2.17.2TheTenderer'smodificationorwithdrawalnoticeshallbeprepared, sealed,
anddispatchedinaccordance with the provisions of paragraph
Awithdrawalnoticemayalsobesentbycable, butfollowed bymarked,
asigned

confirmation copy, postmarked not later than the dead line for submission of tenders.

- 2.17.3No tender maybemodified after the deadline for submission of tenders.
- 2.17.4No tender maybe withdrawnintheinterval betweenthe deadline for submission oftendersandthe expirationoftheperiodof tendervalidity specified bythetenderer onthe Tender Form.Withdrawalof a tender during this intervalmayresultinthe Tenderer'sforfeiture of itstendersecurity, pursuanttoparagraph2.12.7.
- 2.17.5Theprocuringentitymayatanytimeterminateprocurementproceedings before contract award and shall not be liable to any person for the termination.
- 2.17.6The procuring entityshall give prompt notice of the termination to the tenderersandonrequest give its reasons for termination within 14 days of receiving the request from any tenderer.

2.18 Opening of Tenders

- 2.18.1The Procuring entity will open all tenders in the presence of tenderers' representativeswhochoose toattend, at(April 13, 2017 at 10.00am))and in the location specified in the invitation tender. The tenderers' representativeswhoarepresents hall signare gister evidencing their attendance.
- 2.18.3Thetenderers'names,tendermodificationsorwithdrawals,tenderprices, discounts,andthepresenceorabsence ofrequisitetendersecurityandsuch other detailsastheProcuringEntity,atitsdiscretion,may consider appropriate, willbe announcedattheopening.
- 2.18.4Theprocuringentitywillprepareminutesofthetenderopeningwhichwill be submitted to the tenderers that signed thetender openingregisterand will have made the request.

2.19 Clarification of tenders

- 2.19.1To assist in the examination, evaluation and comparison of tenders the procuringentitymayatitsdiscretion,askthetendererforaclarification of itstender. Therequestforclarification and theresponseshall beinwriting, and nochange in the prices or substance shall be sought,offered, or permitted.
- 2.19.2Anyeffortbythetenderertoinfluencetheprocuringentityintheprocuring entity'stenderevaluation, tendercomparisonorcontract award decisions mayresultin the rejection of the tendererstender.

Comparison or contract award decisions may result in the rejection of the tender ers' tender.

2.20 PreliminaryExaminationand Responsiveness

- 2.20.1TheProcuringentitywillexaminethetenderstodeterminewhethertheyare complete,whetherany computationalerrorshave beenmade,whether required securitieshavebeenfurnishedwhether the documentshave been properlysigned, and whether the tenders generally in order.
- 2.20.2Arithmeticalerrorswillberectifiedonthefollowingbasis.Ifthereisa discrepancy betweentheunitpriceandthe totalpricethatisobtainedby multiplyingthe unit priceand quantity,theunit price shall prevail,and the totalpriceshallbecorrected.ifthecandidatedoesnotacceptthecorrection oftheerrors,itstenderwillberejected, anditstender securitymay be forfeited. If there isa discrepancy betweenwordsandfigures, theamountin wordswillprevail.
- 2.20.3TheProcuringentitymaywaiveanyminorinformalityornonconformityor irregularity inatenderwhichdoesnotconstituteamaterialdeviation, provided such waiver does not prejudice or affect therelative ranking of any tenderer.
- 2.20.4Priortothedetailedevaluation, pursuant toparagraph 23, the Procuring entity willdeterminethesubstantialresponsivenessofeachtender tothe tenderdocuments. Forpurposesofthese substantially paragraphs, а responsivetenderisonewhichconformstoallthetermsandconditionsof tender the documents without material deviations. The Procuringentity's determination of a tender's responsiveness is to be basedonthecontentsof thetender itself withoutrecourse toextrinsic evidence.
- 2.20.5Ifatender isnotsubstantiallyresponsive, it will be rejected by the Procuring entity and may not subsequently be made responsive by the tenderer by correction of the nonconformity.

2.21 Conversion toasingle currency

2.21.1Whereothercurrenciesareused,theprocuringentitywillconvertthose currenciestoKenyashillingsusingthesellingexchangerate on the dateof tenderclosingprovided bythe central bank of Kenya.

2.22 Evaluationand comparison of tenders.

- 2.22.1Theprocuringentitywillevaluateandcomparethetenderswhichhavebeen determinedtobe substantiallyresponsive,pursuanttoparagraph2.20
- 2.22.2Thecomparisonshallbeofthepriceincludingallcostsaswellasdutiesand taxespayableonallthe materialstobe usedintheprovision of the services.
- 2.22.3The Procuring entity's evaluation of tender will take into account,in additiontothetender price,thefollowing factors,inthemannerandtothe extentindicatedinparagraph 2.22.4andinthetechnicalspecifications:

(a) Operationalplan proposed in the tender;

(b)Deviationsinpaymentschedulefromthatspecified in the Special Conditions of Contract;

2.22.4Pursuant to paragraph 22.3 the following evaluation methods will be applied:

(a) OperationalPlan.

TheProcuringentity requires that the services under the Invitation for Tenders shall be performed at the times pecified in the Schedule of Requirements. Tenders offering to perform longer than the procuring entity's required delivery time will be treated as non-responsive and rejected.

(b) Deviation in paymentschedule.

Tenderers shall state their tender price for the payment on a schedule outlinedinthespecialconditionsofcontract.Tenderswillbeevaluatedon the basisofthisbaseprice.Tenderersare,however,permittedtostatean alternativepaymentscheduleandindicate the reductionintenderprice they wishtoofferforsuchalternativepaymentschedule.TheProcuringentity may considerthealternativepaymentschedule offeredby the selected tenderer.

2.22.5Thetenderevaluationcommitteeshallevaluatethetenderwithin30days from the date of openingthetender.

2.22.6Toqualifyfor contractawards, thetenderer shall have the following:-

- (a) Necessary qualifications, capability experience, services, equipment and facilities to provide what is being procured.
- (b) Legalcapacitytoenter into a contract for procurement
- (c) Shall not be insolvent, in receivership, bankrupt or in the process of beingwound upandis notthe subject of legal proceedingsrelatingtothe foregoing
- (d) Shallnotbe debarredfromparticipatinginpublicprocurement.

2.23. Contacting the procuringentity

- 2.23.1Subjecttoparagraph2.19,notenderershallcontacttheprocuringentityon anymatterrelatingtoitstender,from thetimeofthetenderopeningtothe time the contractisawarded.
- $2.23.2 \\ Any effort by a tender erto influence the procuring entity in its decisions on$

tenderevaluationtendercomparisonorcontractawardmay resultinthe rejection of the tendererstender.

2.24Awardof Contract

a) Post qualification

2.24.1Intheabsenceofpre-qualification,theProcuringentitywilldeterminetoits satisfactionwhetherthe tendererthatis selectedashavingsubmitted the lowestevaluatedresponsivetenderisqualifiedtoperform thecontract satisfactorily.

2.24.2The

determinationwilltakeintoaccountthetenderer'sfinancialandtechnical capabilities.Itwillbe baseduponanexaminationof the documentary evidenceofthetenderersqualificationssubmittedby the tenderer,pursuanttoparagraph2.1.2,aswellassuchotherinformationas the Procuring entity deems necessary and appropriate.

2.24.3Anaffirmative determinationwill be aprerequisite for award of the contract to the tenderer. An egative determination will result in rejection of the Tenderer's tender, in which event the Procuring entity will proceed to the next lowest evaluated tender to make a similar determination of that Tenderer's capabilities to perform satisfactorily.

b) Award Criteria

- 2.24.3Subjecttoparagraph 2.29the Procuringentitywillawardthe contractto the successfultenderer whosetenderhas beendeterminedtobe substantially responsive andhas beendeterminedtobe the lowestevaluatedtender, providedfurther that thetendererisdeterminedtobe qualifiedto perform the contract satisfactorily.
- 2.24.4Theprocuringentityreservestherighttoacceptorrejectanytenderandto annul the tendering process and reject all tenders at any time prior to contract award, without thereby incurring any liability to the affected tendererortenderersorany obligationtoinform theaffectedtendereror tenderers of the groundsfortheprocuring entity's action. If the procuring entity determines that none of the tenderer size sponsive; the procuring entity shall not if yeach tenderer whosubmitted at ender.
- 2.24.5Atendererwhogivesfalseinformationinthetenderdocumentaboutits qualificationorwhorefusestoenterintoacontractafternotification of contract awardshall be considered for debarment from participating in futurepublic procurement.

2.25 Notification of award

2.25.1Prior to the expiration of the period of tendervalidity, the Procuring entity will notify the successful tenderer in writing that its tender has been accepted.

2.25.2ThenotificationofawardwillsignifytheformationoftheContractsubject tothesigningof thecontract betweenthe tendererandtheprocuringentity pursuanttoclause2.29.Simultaneously theothertenderersshallbenotified thattheir tendershave notbeensuccessful.

2.25.3Upon

thesuccessfulTenderer'sfurnishingoftheperformancesecuritypursuanttoparagrap h31, theProcuringentity willpromptly notify each unsuccessfulTendererandwill dischargeits tender security,pursuantto paragraph 2.12

2.26 Signing of Contract

- 2.26.1AtthesametimeastheProcuringentitynotifiesthesuccessfultenderer thatitstender hasbeenaccepted,theProcuringentity willsimultaneously inform the other tenderersthattheirtenders havenotbeen successful.
- 2.26.2Withinfourteen(14)daysofreceiptoftheContractForm,thesuccessful tenderer shallsignand datethecontractandreturnittothe Procuringentity.
- 2.26.3Thepartiestothecontractshallhaveitsignedwithin3Odaysfromthedate of notification of contractawardunless thereisanadministrativereview request.

2.27 Performance Security

- 2.27.1Withinthirty(30)daysofthereceiptofnotificationofawardfromthe Procuringentity,thesuccessfultenderershallfurnishthe performance security inaccordancewiththeConditionsofContract, inthePerformance SecurityForm provided in the tender documents, or in an other form acceptable to the Procuringentity.
- 2.27.2Failure of the successful tenderer to comply with the requirement of paragraph 2.29 or paragraph 2.30.1shallconstitute sufficient groundsfor the annulment of the awardandforfeiture of the tender security, inwhichevent the Procuringentity may make the award to the next lowest evaluated or call for new tenders.

2.28 Corruptor Fraudulent Practices

- 2.28.1The Procuring entity requires that tenderers observe the highest standard of ethics during the procurement process and execution of contracts. A tenderers halls igna declaration that he has not and will not be involved incorrupt or fraudulent practices.
- 2.28.2Theprocuringentitywillrejectaproposalforawardifitdeterminesthatthe tendererrecommendedforaward hasengagedincorruptorfraudulent practices in competing for the contract in question;
- 2.28.3Further, at enderer who is found to have indulged incorruptor fraudulent practices risks

beingdebarredfrom participatinginpublicprocurementin Kenya.

APPENDIXTOINSTRUCTIONSTOTHETENDERERS

Noteson theappendixto instruction to Tenderers

- 1. Theappendixtoinstructionstotenderersisintendedtoassisttheprocuring entityinprovidingspecificinformationinrelationtocorrespondingclauses in theinstructionsto tenderers included insectionIIandtheappendixhasto be preparedfor each specificprocurement
- 2. Theprocuringentityshouldspecifyintheappendixinformation and requirementsspecific to he circumstances of the procuringentity, the processing of the procurement and the tenderevaluation criteria that will apply to the tenderers
- 3. Inpreparing the appendix the following aspects should be taken into consideration
 - a. The information that specifies and complements provisions of section III to be incorporated
 - b. AmendmentsofsectionIIasnecessitatedbythecircumstancesofthe specificprocurement tobe also incorporated.
- 4. SectionIIshouldremain intactandonlybeamendedthroughtheappendix.

Appendixtoinstructionstotenderers

The following information for procurement of services shall complement or a mend the provisions of the instructions to tenderers. Wherever there is a conflict between the provisions of the instruction stoten derers and the provisions of the appendix, the provisions of the appendix here in shall prevail over those of the instruction stoten derers

Instructionstoten derers	Particularsofappendixto instructionstotenderers		
2.1	Particularsofeligibletendrers: RESERVED FOR AGPO REGISTERED FIRMS (WOMEN, YOUTH AND PERSONS LIVING DISABILITIES- PWD)		
2.10	Particularsofother currencies Allowed: ONLY KENYA SHILLINGS APPLICABLE		
2.11	Particularsofeligibilityand qualificationsdocumentsof evidencerequired: Certificate of registration, AGPO CERTIFICATE; COPY OF IDS OF OWNERS/DIRECTORS		
2.12	Particularsoftendersecurityif Applicable: BID SECURING DECLARATION		
2.14	Format for Signing of Tender: SIGNED POWER OF ATTORNEY AUTHORITY FOR PERSON SIGNING TO BIND THE TENDERER ON THE TENDER AND INTIALING OF ALL PAGES		
2.24	Particularsofpost-qualificationif Applicable; site verification, confirmation of personnel etc		
2.30	Particularsofperformancesecurity if applicable: <mark>1% OF CONTRACT SUM</mark>		

SECTIONIIIGENERALCONDITIONSOFCONTRACT

TABLEOFCONTENTS

- 3.1 Definitions
- 3.2 Application
- 3.3 Standards
- 3.4 Use of contractdocumentsandinformation
- 3.5 PatentRights
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- 3.7 Inspectionsandtests
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SECTION IIIGENERAL CONDITIONS OF CONTRACT

3.1 Definitions

Inthiscontract the following terms shall be interpreted as indicated:

- a) "Thecontract"meanstheagreemententeredintobetweentheProcuring entityandthetendererasrecordedinthe<u>Contract Form</u>signedbythe parties, includingallattachmentsand appendicesthereto andall documents incorporated byreference therein.
- b)"TheContractPrice"meansthe pricepayabletothe tenderer under the Contract for the full and proper performance of its contractual obligations.
- c) "Theservices"meansservicestobeprovidedbythecontractorincluding materialsandincidentalswhichthe tendererisrequired to provide tothe Procuringentityunder the Contract.
- d)"TheProcuringentity" means the organizationsourcingfor theservices under thisContract.
- e) "The contractor means the individual or firmproviding the services under this Contract.
- f) "GCC" means general conditions of contract contained in this section g) "SCC" means the

specialconditions of contract

h)"Day"meanscalendar day

3.2 Application

These General Conditions shall apply to the extent that they are not superceded by provisions of other part of contract.

3.3 Standards

3.3.1 TheservicesprovidedunderthisContractshallconformtothe7standards mentioned inthe Scheduleof requirements

3.5 Patent Right's

The tenderershallindemnifythe Procuringentityagainstallthird-party claims of infringementof patent,trademark,orindustrialdesigntights arisingfromuse of the services under the contractor any part thereof.

3.6 Performance Security

Within twentyeight(28)days of receipt ofthenotification of Contract award, the successful tenderer shall furnish to the Procuring entity the Performance security where applicable in the amount specified in Special Conditions of Contract.

- 3.6.2 The proceeds of the performance security shall be payable to the Procuring entity as compensation for any loss resulting from the Tenderer's failure to complete its obligations under the Contract.
- 3.6.3The performance security shallbe denominated in the currency of the Contract, or in a freely convertible currency acceptable to the Procuring entity and shall be in the form of :

a) Cash.

b)Abankguarantee.

c) Suchinsuranceguarantee approved by the Authority.

d)Letterof credit.

- 3.6.4 Theperformancesecuritywillbedischargedbytheprocuringentityand returnedtothecandidate notlater thanthirty (30) daysfollowingthe dateof completionofthe tenderer'sperformanceofobligationsunder the contract, includinganywarrantyobligationsunder the contract.
- 3.7 Inspectionsand Tests
- 3.7.1 The Procuringentity or its representatives hall have the right to inspect and/or to test theservices to confirm their conformity to the Contract specifications. The Procuringentity shall notify the tenderer inwriting, in a timely manner, of the identity of any representatives retained for these purposes.
- 3.7.2 Theinspections and tests may be conducted on the premises of the tenderer or its subcontractor(s). If conducted on the premises of the tenderer or its subcontractor(s), all reasonable facilities and assistance, including access t0

drawingsandproductiondata, shall be furnished to theinspectorsatno chargetothe Procuringentity.

3.7.3 Shouldany inspected or tested services fail to conform to the Specifications, the Procuring entity may reject these rvices, and the tenderer shall either replace there jected services or make alternation snecessary to meet specification requirements free of cost to the

Procuringentity.

3.7.4 Nothinginparagraph3.7shallinanywayreleasethetendererfromany warrantyor otherobligationsunderthisContract.

3.8 Payment

3.8.1 The method and conditions of payment to be made to the tenderer under this Contract shall be specified in SCC

3.9 Prices

PriceschargedbythecontractorforservicesperformedundertheContractshallnot,withtheexceptionofanyPriceadjustmentsauthorizedinSCC,varyfromthepricesbythetendererinitstenderorintheprocuringentity'srequestfortendervalidityextensionasthecasemaybe.Novariationinormodificationtothetermsofthecontractshallbemadeexceptbywrittenamendmentsignedbytheparties.

3.10 Assignment

The tenderer shallnotassign, inwhole or inpart, itsobligationstoperform underthiscontract, except with the procuring entity's prior written consent.

3.10 Termination for Default

TheProcuringentitymay, without prejudice to any other remedy for breach of Contract, by writtennotice of defaults entrothetenderer, terminate this Contract in whole or in part:

a) If the tenderer fails to provide anyor all of these rvices within the period(s) specified in the Contract, or within any extension thereof granted by the Procuring entity.

b)If the tenderer fails to perform any other obligation (s) under the Contract.

c) If the tenderer, inthejudgment of the Procuringentityhasengagedin corruptor fraudulentpractices incompeting for or inexecuting the Contract.

In the event the Procuring entity terminates the Contractin whole or in part, it may procure, upon such terms and in such manner as it deems appropriate, services similar to those undelivered, and the tenderer shall be liable to the Procuring entity for any excess costs for such similar services.

3.12 Termination of insolvency

Theprocuringentitymay attheanytimeterminatethecontractby giving writtennotice to thecontractor if the contractor becomesbankrupt or otherwise insolvent.Inthisevent, terminationwill bewithoutcompensation to thecontractor, provided that such termination will not produce or affect any right of action or remedy, which has accrued or will accrue thereafter to the procuring entity.

3.13 Termination for convenience

3.13.1 The procuring entity by written notices ent to the contractor may term in a term in a term in the second second

the contractin whole or in part, at any time for its convenience. The notice

ofterminationshallspecify that the termination is for the procuring entity convenience, the extent to which performance of the contractor of the contractisterminated and the dateon which such termination becomes effective.

3.13.2Fortheremainingpartofthecontractafterterminationtheprocuringentity may electtocancelthe services and pay to the contractor on agreed amount for partially completed services.

3.14 Resolution of disputes

Theprocuringentity's and the contractors hall make every effort to resolve a micably by direct informal negotiations any disagreement or disputearising between the munder or inconnection with the contract.

Ifafterthirty(30)daysfrom the commencement of such informal negotiations both parties have been unable to resolve a micably a contract dispute either party may require that the dispute berefered for resolution to the formal mechanisms specified in the SCC.

3.15 GoverningLanguage

The contract shall be written in the English language. All correspondence and other documents pertaining to the contract, which are exchanged by the parties, shall be written in the same language.

3.16 Force Majeure

The contractors hall not beliable *for* for feiture of its performance security, or termination for default if and to the extent that its delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.

3.17 Applicable Law.

The contract shall be interpreted in accordance with the laws of Kenya unless otherwise specified in the SCC

3.18 Notices

AnynoticesgivenbyonepartytotheotherpursuanttothiscontractshallbesenttotheotherpartybypostorbyfaxorE-mailandconfirmedinwritingtotheotherparty'saddressspecifiedinthe SCC

Anoticeshallbeeffectivewhendeliveredoronthe noticeseffectivedate, whicheverislater.

SECTIONIVSPECIAL CONDITIONSOF CONTRACT Noteson

SpecialConditionsof Contract

The clauses in this section are intended to assist the procuring entity in providing contracts pecific information in relation to corresponding clauses in the general conditions of contract.

The provisions of section IV complement the general conditions of contract included insection III, specifying contractual requirements linked to the special circumstancesoftheprocuringentity and the procurement of Services required. In preparing section IV, the following aspects should be taken into consideration.

a) Information that complement provisions of section III must be incorporated

b) Amendmentsand/orsupplementstoprovisionofsectionIII,asnecessitated by thecircumstances of the

specific service required must also beincorporated

Wherethere isaconflict between the provisions of the special conditions of contract and the provisions of the general conditions of contract the provisions of the special conditions of contract herein shall prevailover the provisions of the general conditions of contract.

SECTIONIVSPECIAL CONDITIONSOF CONTRACT

- 4.1 Specialconditionsofcontractshallsupplementthegeneralconditionsof contract, whereverthereisaconflict betweentheGCCandtheSCC, the provisions of the SCC herein shallprevailover those in the GCC.
- 4.2 Specialconditionsofcontractwithreferencetothegeneralconditionsof contract.

Generalco nditionsof contract	Specialconditionsofcontract
3.6	Specifyperformancesecurity if applicable: 1% OF CONTRACT SUM
3.8	Specifymethodandconditions ofperformance;A BANK GUARANTEE OR SUCH INSURANCE GUARANTEE APPROVED BY THE AUTHORITY. FORFEITURE ON NON PERFORMAMNCE
3.9	Specifyprice adjustments Allowed; N/A
23.14	Specifyresolutionofdisputes: Negotiation, Arbitration
3.17	Specifyapplicablelaw: Kenyan Law
3.18	Indicateaddressesofboth Parties; National AIDS Control Council (NACC) Landmark Plaza, 9th Floor ArgwingsKodhek Road P. O. Box 61307 – 00200 NAIROBI (KENYA)
	TEL: +254-020-2715109/2711261/2715144 FAX: +254-20- 2711072

1. LIST OF ATTACHMENTS FOR PRELIMINARY EVALUATION (CRITERIA) - MANDATORY

The following attachments are essential for appraisal and bidder are required to ensure that they are all attached, failure to which your application shall be rejected:

- 1. Copy of certificate of incorporation/registration;
- 2. PIN Certificate;
- 3. VAT Registration Certificate;
- 4. Valid Tax Compliance
- 5. Original Bank Statement/Bank reference of not more than six months
- 6. Copy of certificate of registration with relevant regulatory bodies; where applicable
- 7. Names of Bank Signatories and bank A/C details
- 8. Certificate of Registration AGPO Certificate Valid Certificate
- 9. All pages MUST be initialed and paginated (Mandatory)
- 10. Filling of Anti-corruption declaration form
- 11. Filling of power of attorney for authorized signatories
- 12. Prices quoted must be inclusive of all applicable taxes (Quotation for Year 1 and 2 Mandatory)

SECTIONV-SCHEDULE OF REQUIREMENTS

Notesfor preparing the schedule of requirements

The scheduleof requirements fortheservicesshallbeincluded inthetender documentsby theprocuringentity andshallcoverattheminimumadescription of thegoods and services to be supplied and the delivery schedule.

The objectives of schedule of requirements is to provide sufficient information to enable tendre rerstop repare their tenders efficiently and accurately, in particular, which information is provided.

Inaddition, the schedule of requirements, together with the priceschedule, should serve as a bases in the event of quantity variations at the time of a ward of contract pursuant to instructions to tender ersclause 26.

The date or period ofdeliveryshould be carefully specified, taking into account the date prescribed herein from which the procuring entity's delivery obligations start (notice of award).

CLEANING SERVICES- DETAILED EVALUATION CRITERIA

The bid document must be properly paginated and consistent with the table of content for ease of reference
during evaluation.

	Serialization of the bid document from the top page to the last page	Document	Reference
	in numerical format	and Page Number	
1.	Proof of compliance with prevailing labor laws in respect to		
	minimum wage, statutory remittances (to attach the latest payroll		
	certified by a Professional Accountant registered with ICPAK)		
2.	NSSF compliance certificate. Evidence of Remittance of Employees		
	latest Contributions.		
3.	NHIF compliance certificate. Evidence of Remittance of Employees		
	latest Contributions.		
4.	To Provide a certified copy of current workers injuries benefit		
	insurance cover by the issuing company		
5.	Applicants must provide three (3) completed reference forms duly		
	signed by three (3) different firms in the last three (3) years. Each		
	recommendation letter should describe in detail the qualities of the		
	firm		
6.	Duly signed SITE VISIT form/certificate by NACC		
7.	Provide number of qualified staff currently employed by your firm.		
	Attach evidence		
	Access to Government Procurement Opportunities (AGPO)		
	Certificate and Certificate from National Council for persons with		
	disabilities.(NCPWD) in case of bidders registered in PWD		
	categories		
8.	Proof of at least 3 years continuous experience in cleaning with an		
	annual turnover of at least Kshs.1,000,000.00 (Attach Audited		
	Accounts certified by Qualified Accountant- CPA-K)		

9.	Certified copy of current workers injuries benefit insurance cover by	
	the issuing company	
10.	Evidence/Proof of Professional Indemnity Cover	
11.	Current Certified NSSF Compliance Certificate	
12.	Certified NHIF Compliance Certificate	
13.	Firm must have a physical address and copy of lease agreement from	
	Landlord or ownership title	
14.	List of detergents, chemicals, other appropriate consumables related	
	to the services offered. Indicate the description and trade names of	
	each consumable	
15.	A breakdown of machines, equipment and tools related to the	
	services to be Provided , Scrubbing Machine etc.	
16.	Safety measures including emergency or contingency measures in	
	terms	
17.	NACC may inquire validity of the submitted document from	
	relevant issuing authority.	
18.	Employees Qualifications	

FORMAT OF RESPONSE/ARRANGEMENT OF DOCUMENTS BY BIDDERS- MANDATORY

The bid document must be properly paginated and consistent with the table of content for ease of reference during evaluation.

s/No.	Table of Content	Indicate No	Page	Remarks
1.	Cover Letter			
2.	Registration Certificate			Mandatory
3.	VAT Certificate			Mandatory
4.	Tax Compliance Certificate			Mandatory
5.	Access to Government Procurement Opportunities (AGPO)			Mandatory
6.	Power of Attorney			Mandatory
7.	Form of Tender & Tender Validity Period			Mandatory
8.	Confidential Business Questionnaire			Mandatory
9.	Tender Securing Declaration			Mandatory
10.	Price Schedule			Mandatory
11.	Bid Securing Declaration			Mandatory
12.	Self-Declaration Not to Engage in Corruption			Mandatory
13.	Bank Signatories, Bank A/c No.			Mandatory
14.	Bank Statement/Reference			Mandatory
15.	Company Profile/Past experience/References			Mandatory
16.	Declaration whether the equipment/tools offered comply with each specified requirement.			
17.	Self-declaration that the person/tenderer is not debarred in the matter of the Public Procurement and Asset Disposal ACT 2015.			Mandatory

Meetings

The suppliers' meeting shall be held quarterly and attended by the Employer's Representative. Its business shall be to evaluate periodic performance of the Work.

An informal meeting between the supervisor of the contract and NACC representative shall be held when deemed necessary. Any results from this meeting shall be reflected on the monthly evaluation and performance assessment.

Communication between parties shall be effective **ONLY** when in writing

PERFORMANCE APPRAISAL

On a monthly basis the employer's representative(s) and the contractor shall on an agreed date and time conduct a comprehensive assessment/appraisal and record the findings in format as derived from the SCHEDULE OF REQUIREMENTS. Such records shall form part of performance evaluation during and at the end of the probation period, subsequent deliberations and or action.

NON PERFORMANCE PENALTY

In the event that the Contractor does not administer the contract in whole or in part, NACC **shall** procure, upon such terms and in such manner as it deems appropriate, and without reference to the contractor, services similar to those undelivered, and the contractor **shall** be liable to NACC for the actual costs incurred for such procured services. These costs shall be offset from the invoices provided by the contractor.

Nonperformance shall also include:

a) Failure by the contractor to manage their affairs hence occasioning their staff to result to industrial action.

b) Where the contractor fails to comply with the minimum wage as prescribed by the Ministry of Labour from time to time.

c) Failure by the contractor to provide protective clothing to their staff as prescribed.

d) Failure by the contractor to perform services of acceptable standards set by NACC.

For cleaning services;

i. Number of staff to be deployed in each specific areas of service as provided in the SCHEDULE OF REQUIREMENTS i.e. deployment of staff on daily, weekly and monthly basis. This shall include their intended wage rates, which shall be in accordance with the labor law

ii. Safe use training and hospitality Schedule

iii. A Supervisor daily checklist

iv. Equipment, Tools and Machines to be used to achieve intended purpose in all areas.

v. Emergency or contingency measures in terms of staffing for any eventuality.

vi. Type of chemicals and detergents to be used.

STAFF QUALIFICATIONS

The contract supervisor(s) on the ground **MUST** have the under listed qualifications:

- (a) At least a C- or its equivalent.
- (b) Certificates in housekeeping, knowledge in hospitality from a recognized institution.
- (c) Minimum work experience for three (3) years in supervisory position
- (d) Good communication
- (e) Managerial skills for management staff and supervisors
- (f) Certificate of Good Conduct for management and staff.

(g) Certificates of competence in the respective areas

The contractor shall undertake basic training of his staff on Environmental Management, Occupational Safety and Health, Fire Fighting, First Aid, Handling of hazardous Chemicals and any other relevant training as prescribed by existing laws once contracted.

NACC shall verify these qualifications and those below these qualifications shall not be accepted.

STAFF IDENTIFICATION AND PROTECTIVE WEAR

The contractor shall provide branded uniforms and name tags which shall be worn all the time and protective gear as shall be appropriate. Uniforms refer to shirt/blouse, pair of trouser/skirt or dress, and shoes/gumboots. The brand name/label **MUST** be conspicuously displayed on the uniforms for easy identification. Braded T-shirts is optional for weekend dress down.

The contractor shall provide to NACC a list of staff and the copies of their National Identity Cards and Certificates of Good Conduct for each staff. Where there are changes in staffing NACC should be notified prior to deployment of the new staff.

PROBATION PERIOD

The contractor shall provide the services to NACC on a probationary three (3) months basis before confirmation to proceed with services upon satisfactory performance as shall be evaluated by the NACC

The contractor shall within ten (10) days upon acceptance of the Award of the contract and/or before commencement date avail the following:-

i. Professional Indemnity Insurance Cover

- ii. Workers Injuries Benefit Policy
- iii. Organizational Environmental Safety and Health Policy
- iv. License to transport waste.
- v. Staff Certificates of Good Conduct
- vi. Work Plan

vii. List of Chemicals, Detergents and other consumables to be used

viii. Certified copies of CVs, certificates Good Conduct and academic qualifications of the proposed supervisors and managers for the contract.

ix. Staff certificates as proof of competency in their respective areas

x. Licenses to engage in cleaning, sanitation service provision

TECHNICAL SPECIFICATIONS

SPECIFICATIONS AND SCOPE OF CLEANING WORKS

The objective of the specifications is to provide sufficient information to enable the Tenderer prepare their tenders accurately, especially the Price Schedules, for which a form is prepared.

TERMS OF REFERENCE FOR CLEANING SERVICES PROVISION AND STANDARD OF SERVICE

NACC requires effective provision of cleaning services by six (6) cleaners for its office premises covering **24,480 square feet**on 6th, 8th and 9th floors of Landmark Plaza.

The Contractor shall provide services of acceptable standards as set by NACC in the performance of this Agreement and unacceptable performance shall be grounds for summary termination of the Agreement without any notice at the sole discretion of NACC.

If at any time during the performance of this Agreement the Contractor encounters conditions affecting timely provision of services, the Contractor shall immediately and without any delay notify NACC in writing of the condition, its cause and duration and possible solution

The Contractor shall provide a work plan containing daily checklist and cleaning schedules which will form part of evaluation. Thorough supervision and adhere to the check list is highly expected from the supervisor in charge. Quarterly meetings shall be held with the contractor to evaluate periodic performance of the cleaning.

Deliverables

The scope of the Contract shall include: IIWindows – internal and external IIEntrance, reception area, common/path areas and general office space.

SECTION VI DESCRIPTIONOFSERVICES Notesfor

preparingtechnical specifications

setofpreciseandclear description oftheservicesrequiredisaprerequisitefor А tenderers torespondrealistically and competitively to requirementsoftheprocuringentity withoutqualifyingtheirtenders, thespecificationsshould require thatallgoodsandservicesto beincorporated be new.and ofthemostrecent improvements -indesignandmaterials unlessotherwiseprovidedforinthe contract.

Samplesofspecifications from previous similar procurementare useful in their respect.

Caremustbe takenindescribing theservicestoensure that theyarenotrestrictive. In the description of services describing the services recognized national or international standards should be used as much as possible. Whereother particular standards are used, the description should state theservices that meet other authoritative standards and which ensure at least as ubstantially equal quality than other standards mentioned will also be acceptable.

This partwillincludeanydeliverablesunder the service contract.

SECTION VI-DESCRIPTIONOFSERVICES

STAFF IDENTIFICATION AND PROTECTIVE WEAR

The contractor shall provide branded uniforms and name tags which shall be worn all the time and protective gear as shall be appropriate. The brand name/label MUST be conspicuously displayed on the uniforms for easy identification. The contractor shall provide a list of its staff and the copies of their National Identity Cards and updated Certificates of Good Conduct .Where there are changes in staffing, NACC should be notified prior to deployment of the new staff.

CLEANING SERVICES METHODS STRIPPING

Stripping means carrying out the following tasks on floors and walls of offices, conference/meeting rooms, washrooms, stairways, corridors, reception areas and other areas within the facilities and or as directed by the NACC representative.

Put warning signs when cleaning and remove after cleaning (Supplier to provide).

- (b) Staff must be in protective gear such as gloves, gumboots etc.
- (c) Open all windows in the room
- (d) Cleaning of light fixtures with a damp cloth to remove dust and stains
- (e) Wiping and cleaning of all curtain boxes with a wet cloth and water and drying them
- (f) Cleaning of all wooden partitions with a wooden cleaner and polishing it with a wood polish
- (g) Cleaning of all window grills, window panes and windows frames with a window cleaner
- (h) Cleaning of walls to remove stains
- (i) Move the furniture from the rooms to allow cleaning
- (j) Clean the furniture with furniture polish before returning to the room
- (k) Sweep the floor to remove all litter and dust on the floor
- (l) Remove any visible stain on the floor
- (m) Soak the floor with a mixture of water and super stripper
- (n) Leave it for 10 minutes to soak
- (o) Scrub the floor with a scrubbing machine and a black pad
- (p) Use steel wool to scrub the corners, skirting and along the wall where the machine can't reach
- (q) Remove the water using a sucking machine

- (r) First rinse with clean water and remove the water using a sucking machine
- (s) Check and confirm that there are no stains on the floor, if there are, scrub again to ensure stains are removed
- (t) Rinse the floor a second time and remove the water using a sucking machine
- (u) Confirm that there are no stains and if any remove by hand scrubbing using steel wool and stripper
- (v) Clean the skirting to remove the stripper that split during cleaning
- (w) Rinse the floor the third and final time, remove the water using a sucking machine and leave it for thirty minutes to dry
- (x) Return and arrange the furniture in the room
- (y) Empty and clean the dustbins and dress the bins with a liner bag

DAILY DUTIES

- (a) Place warning signs when cleaning
- (b) Open the curtains/window blinds, windows and doors
- (c) Sweep the floor using a soft and/or feather dusters

(d) Dust and clean all equipment (this includes computers, printers, shredders, telephones, etc) with a soft damp cloth. Ensure equipment is not damaged by water during cleaning

- (e) Wipe all furniture including tables, seats and all cables with a wood polish and damp cloth and dry them
- (f) All cables to be cleaned using super brite and steel wool, then wiped with a clean damp cloth
- (g) Mop the floor with a neutral maintainer
- (h) Remove any stubborn stain from the floor with a buffing machine and green pad
- (i) Arrange the furniture
- (j) Moving of furniture if need be
- (k) Clean all louvers and all windows
- (l) Dust and clean all wooden cabinets using a wood cleaner and polish
- (m) Dust and clean all metal cabinets using a wet damp cloth
- (n) Clean all skirting with a wet damp cloth
- (o) Clean doors and door frames along the corridors
- (p) Remove and clean cobwebs everywhere using appropriate equipment

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(q) Clean all the reception areas

(r) Clean all leather seats using leather polish and fabric seats using appropriate detergent and method

(s) Remove dirty from all the walls

- (t) Clean all direction signs, notice boards, with soap and a clean damp cloth
- (u) Empty, clean and dress/line dustbins

Restricted Areas

To be cleaned in the presence/supervision of a designated NACC employee. (a) Server Rooms (b) Kitchen (c) Registries (d) Cash office (e) Executive /CEO Office (f) Stores

SPECIAL INSTRUCTIONS STAFFING FOR CLEANING SERVICES

i. Ensure a minimum of one Supervisor per Region

ii. Ensure a minimum of one worker /caretaker per Substation

iii. Ensure a clear reporting structure and clear communication with contact information for the supervisor

iv. All staff should be fluent in English and Kiswahili

v. The staff should be of high moral integrity and with the relevant testimonials e.g. Certificate of Good Conduct.

vi. All staff should at all times be in branded uniforms - skirt/pair of trousers and blouse/shirts i.e. conspicuously labeled.

SECTION VII- STANDARD FORMS Noteson

standard forms

- 1. Thetenderershallcompleteandsubmitwithitstendertheformoftender and priceschedules pursuanttoinstructions to tenderersclause 9andin accordance with the requirements included in the special conditions of contract.
- 2. Whenrequestedby theappendixtothe instructionstotenderers,the tenderer shouldprovide the tenders ecurity, either intheform included herein or in another form acceptable to the procuring entity pursuant to instructions to tender ersclause 12.3
- 3. The contract form, the prices chedules and the schedule of requirements shall be deemed to form part of the contract and should be modifies accordingly at the time of contract award to incorporate corrections or modifications agreed by the tenderer and the procuring entity in accordance with the instructions to tenderers or general conditions of contract.
- 4. Theperformancesecurityandbankguaranteeforadvancepaymentforms shouldnotbecompletedby thetenderersatthetimeoftender preparation. Only thesuccessfultendererwillberequiredtoprovideperformance/entity and bank guarantee for advancepaymentforms inaccordance withthe forms indicatedhereinorinanotherform acceptabletotheprocuringentityand pursuanttothe –conditionsof contract.
- 5. Theprincipal'sormanufacturer's authorisation forms hould be completed by the principal or the manufacturer, as appropriate in accordance with the tender documents.

SECTION VI- STANDARD FORMS

- 1. Formof tender
- 2. Priceschedules
- 3. ContractForm
- 4. ConfidentialQuestionnaire Form
- 5. Tender securityForm
- 6. Performance securityform
- 7. Bankguarantee for advance payment
- 8. Manufacturer Authorization Form
- 9. Letter of Notification
- 10. Form RB1
- 11. Tender Securing Declaration
- 12. Bank Details Form
- 13. Form SD2
- 14. Self-Declaration Form

FORMOFTENDER

Date TenderNo.

То.....

••••••

[Nameandaddressofprocuringentity]

Gentlemenand/or Ladies:

- 1. Having examined the tender documents including Addenda Nos..*[insertnumbers,* theofwhichisherebyduly acknowledged, wed, the undersigned, offertoprovide. *[description of services]* inconformity with the said tender documents for the sum of *.[total tender amount inwords and figures]* or such other sums as may be ascertained in accordance with the Schedule of Prices attached herewith and madepart of this Tender.
- 2. Weundertake, ifour Tender isaccepted,toprovide theservicesinaccordancewith the services schedules pecified in the Schedule of Requirements.
- 3.

IfourTenderisaccepted, we will obtain the tender guarantee in a sum equivalent to percent of the Contra ctPrice for the due performance of the Contract, in the form prescribed by (Procuring entity).

- 4. WeagreetoabidebythisTenderforaperiodof[*number*]daysfromthedatefixedfortender openingoftheInstructionstotenderers,anditshallremainbindinguponusandmay be acceptedatanytimebeforetheexpirationofthat period.
- 5. UntilaformalContractisprepared and executed, thisTender, together with your written acceptance thereof and your notification of award, shall constitute a binding Contract between us.

Dated	this	day	of	20	
[signature]	[In		the	capacity	of]
Dulyauthoriz	zedtosigntenderforandonbehalfof				

PRICESCHEDULE- CLEANING SERVICES

Nameof Tenderer TenderNumber_.Page of . Year 1

1	2	3	4	5	6	7
Item	Description	Quantity	Duration	Unit Price	TotalPrice	Unit Priceof other incidental services payable
		6 No				

Year 2

1	2	3	4	5	6	7
Item	Description	Quantity	Duration	Unit Price	TotalPrice	Unit Priceof other incidental services payable
		6No				

NB:

- 1. The contract shall be for one year contract renewable once subject to satisfactory performance in the first year.
- 2. The bidder must quote for year 1 and 2.

Signature oftenderer*Note:* Incaseofdiscrepancybetweenunitprice andtotal, the unitprice shall prevail.

PRICESCHEDULE- FUMIGATION SERVICES- QUARTERLY FOR 2 YEARS

Page **40** of **54**

Nameof Tenderer TenderNumber_.Page of . Year 1

1	2	3	4	5	6	7
Item	Description	Quantity	Duration	Unit Price	TotalPrice	Unit Priceof other incidental services payable

Year 2

1	2	3	4	5	6	7
Item	Description	Quantity	Duration	Unit Price	TotalPrice	Unit Priceof other incidental services payable

NB:

- 3. The contract shall be for one year contract renewable once subject to satisfactory performance in the first year.
- 4. The bidder must quote for year 1 and 2.

Signature oftenderer*Note:* Incaseofdiscrepancybetweenunitprice andtotal, the unitprice shall prevail.

CONTRACT FORM

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to:

2. The following documents shall be deemed to form and be read and construed as part of this Agreement viz:

- (a) The Tender Form and the Price Schedule submitted by the tenderer
- (b) The Schedule of Requirements

(c) the Technical Specifications

- (d) The General Conditions of Contract
- (e) The Special Conditions of contract; and
- (f) The Procuring entity's Notification of Award

3. In consideration of the payments to be made by the Procuring entity to the tenderer as hereinafter mentioned, the tender hereby covenants with the Procuring entity to provide the goods and to remedy defects therein in conformity in all respects with the provisions of the Contract

4. The Procuring entity hereby covenants to pay the tenderer in consideration of the provisions of the goods and the remedying of defects therein, the Contract Price or such other sum as may become payable under the provisions of the Contract at the times and in the manner prescribed by the contract.

IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with their respective laws the day and year first above written.

Signed, sealed, delivered by ______ the _____ (for the Procuring entity

Signed, sealed, delivered by ______ the _____ (for the tenderer in the presence of _____

(Amend accordingly if provided by Insurance Company)

CONFIDENTIAL BUSINESS QUESTIONNAIRE FORM

You are requested to give the particulars indicated in Part 1 and either Part 2(a), 2(b) or 2 (c) whichever applied to your type of business

You are advised that it is a serious offence to give false information on this form

Part 1 – General:			
	emises.		
	Street/Road		
Postal Address	Tel No	Fax	E mail
Nature of Business		•••••	
Registration Certificate	No. Maximum value of	business which	you can handle at any one time -
Kshs	•••••		
Name of your bankers	Brancl	າ	

Part 2 (a) – Sole Proprietor			
Your name in full	Age	2	
Nationality	. Country of origin		
Citizenship details			
Part 2 (b) Partnership			
Given details of partners as fo	llows:		
Name	Nationality	Citizenship Details	Shares
1			
2			
3			
Part 2 (c) – Registered Compa	-		
Private or Public			
State the nominal and issued			
Nominal Kshs	•••••		
Issued Kshs	•••••		
Given details of all directors a	s follows		
Name	Nationality	Citizenship Details	Shares
1			
2			
Date	Signature of Candidate		

• If a Kenya Citizen, indicate under "Citizenship Details" whether by Birth, Naturalization or registration.

TENDER SECURITY FORM

tender dated and commissioning of KNOW ALL PEOPLE by these presents that WE of having our registered office at (Hereinafter called "the Bank"), are bound unto Procuring entity") in the sum of for which payment well and truly to be made to the said Procuring entity, Bank binds itself, its successors, and assigns by these presents. Sealed with the Common the Seal of the said Bank this _____ day of 20 .

THE CONDITIONS of this obligation are-

1. If the tenderer withdraws its Tender during the period of tender validity specified by the tenderer on the Tender Form; or

2. If the tenderer, having been notified of the acceptance of its Tender by the Procuring entity during the period of tender validity:

- (a) fails or refuses to execute the Contract Form, if required; or
- (b) fails or refuses to furnish the performance security in accordance with the Instructions to tenderers;

We undertake to pay to the Procuring entity up to the above amount upon receipt of its first written demand, without the Procuring entity having to substantiate its demand, provided that in its demand the Procuring entity will note that the amount claimed by it is due to it, owing to the occurrence of one or both of the two conditions, specifying the occurred condition or conditions.

This tender guarantee will remain in force up to and including thirty (30) days after the period of tender validity, and any demand in respect thereof should reach the Bank not later than the above date.

[Signature of the bank]_____

(Amend accordingly if provided by Insurance Company)

PERFORMANCE SECURITY FORM

То

[name of Procuring entity]

WHEREAS	[name of tenderer]	(hereinafter called "the tenderer") has undertaken , in
pursuance of Contract N	lo	[reference number of the contract] dated
20	_ to supply	
Contract").		

AND WHEREAS it has been stipulated by you in the said Contract that the tenderer shall furnish you with a bank guarantee by a reputable bank for the sum specified therein as security for compliance with the Tenderer's performance obligations in accordance with the Contract.

AND WHEREAS we have agreed to give the tenderer a guarantee:

This guarantee is valid until the _____ day of _____ 20 ____

Signed and seal of the Guarantors_

[name of bank or financial institution]

[address]

[date

BANK GUARANTEE FOR ADVANCE PAYMENT FORM

То	•••••
	[name of Procuring entity]

[name of tender]

Gentlemen and/or Ladies:

We further agree that no change or addition to or other modification of the terms of the Contract to be performed there-under or of any of the Contract documents which may be made between the Procuring entity and the tenderer, shall in any way release us from any liability under this guarantee, and we hereby waive notice of any such change, addition, or modification.

Yours truly,

Signature and seal of the Guarantors

[name of bank or financial institution]

[address]

[date]

MANUFACTURER'S AUTHORIZATION FORM

To [name of the Procuring entity]

We hereby extend our full guarantee and warranty as per the General Conditions of Contract for the goods offered for supply by the above firm against this Invitation for Tenders.

[signature for and on behalf of manufacturer]

Note: This letter of authority should be on the letterhead of the Manufacturer and should be signed by a person competent.

LETTER OF NOTIFICATION OF AWARD

Address of Procuring Entity

То:_____

RE: Tender No._____

Tender Name_____

This is to notify that the contract/s stated below under the above mentioned tender have been awarded to you.

1. Please acknowledge receipt of this letter of notification signifying your acceptance.

- 2. The contract/contracts shall be signed by the parties within 30 days of the date of this letter but not earlier than 14 days from the date of the letter.
- 3. You may contact the officer(s) whose particulars appear below on the subject matter of this letter of notification of award.

(FULL PARTICULARS)

SIGNED FOR ACCOUNTING OFFICER

FORM RB 1 REPUBLIC OF KENYA PUBLIC PROCUREMENT ADMINISTRATIVE REVIEW BOARD

APPLICATION NO.....OF......20.....

BETWEEN

.....APPLICANT

AND

REQUEST FOR REVIEW

I/We......Fax No......Fax No.....Fax No.....Fax No.....Fax No.....Fax No.....Fax No......Fax No......Fax No.....Fax No....Fax No.....Fax No.....Fax No.....Fax No....Fax No.....Fax No.....Fax No....Fax No....Fax No....Fax No.....Fax No....Fax No...Fax No....Fax No...Fax No....Fax No...Fax No...Fax

By this memorandum, the Applicant requests the Board for an order/orders that: -

1. SIGNED(Applicant)

Dated on.....day of/...20...

FOR OFFICIAL USE ONLY

Lodged with the Secretary Public Procurement Administrative Review Board on day of20.....

SIGNED Board Secretary

TENDER-SECURING DECLARATION FORM- MANDATORY (r.22)

[The Bidder shall complete in this Form in accordance with the instructions indicated]

Date: ----- of Bid Submission] Tender No. -----

To: Name of Procuring Entity------

We, the undersigned, declare that:

- We understand that, according to your conditions, bids must be supported by a Bid-Securing Declaration.
- We accept that we will automatically be suspended from being eligible for bidding in any contract with the Purchaser for the period of time of 12 months starting date of notification of award if we are in breach of our obligation(s) under the bid conditions, because we –

(a) Have withdrawn our Bid during the period of bid validity specified by us in the Bidding Data Sheet; or

(b) Having been notified of the acceptance of our Bid by the Purchaser during the period of bid validity,

(i) Fail or refuse to execute the Contract, if required, or

(ii) Fail or refuse to furnish the Performance Security, in accordance with the ITT.

- We understand that this Bid Securing Declaration shall expire if we are not the successful Bidder, upon the earlier of
- (i) Our receipt of a copy of your notification of the name of the successful Bidder; or

(ii) twenty-eight days after the expiration of our Tender.

• We understand that if we are a Joint Venture, the Bid Securing Declaration must be in the name of the Joint Venture that submits the bid, and the Joint Venture has not been legally constituted at the time of bidding, the Bid Securing Declaration shall be in the names of all future partners as named in the letter of intent.

Signed by : ----- Signature -----

Position ------ Duly authorized to sign the bid for and on behalf of:

Dated: -----]

BANK DETAILS FORM- MANDATORY

Provide the following bank details for electronic transfer purposes

Name of the Bidder:	
Bank Name :	
Bank branch name	
Bank code	:
Bank account	:
PIN Number	:
VAT Number	:
Bank signatory(s) :	

Signed......date.....

FORM SD2

SELF DECLARATION FORMS (r 62) -MANDATORY

REPUBLIC OF KENYA

PUBLIC PROCUREMENT REGULATORY AUTHORITY (PPRA)

SELF DECLARATION THAT THE PERSON/TENDERER WILL NOT ENGAGE IN ANY CORRUPT OR FRAUDULENT PRACTICE.

I, being a resident of

..... in the Republic of ----- do hereby make a statement as follows:-

1. THAT I am the Chief Executive/Managing Director/Principal Officer/Director of

	(insert name of the Company) who is a Bid	lder in respect of Tender No.
for	(insert tender title/description) for	(insert name of the Procuring entity)
and duly authorized	and competent to make this statement.	

2. THAT the aforesaid Bidder, its servants and/or agents /subcontractors will not engage in any corrupt or fraudulent practice and has not been requested to pay any inducement to any member of the Board, Management, Staff and/or employees and/or agents of(insert name of the Procuring entity) which is the procuring entity.

3. THAT the aforesaid Bidder, its servants and/or agents /subcontractors have not offered any inducement to any member of the Board, Management, Staff and/or employees and/or agents of(name of the procuring entity)

4. THAT the aforesaid Bidder will not engage /has not engaged in any corrosive practice with other bidders participating in the subject tender

5. THAT what is deponed to hereinabove is true to the best of my knowledge information and belief.

.....

(Title)

(Signature)

(Date)

Bidder's Official Stamp

SELF DECLARATION FORMS (r 62) (MANADATORY)

REPUBLIC OF KENYA

PUBLIC PROCUREMENT REGULATORY AUTHORITY (PPRA)

FORM SD1

SELF DECLARATION THAT THE PERSON/TENDERER IS NOT DEBARRED IN THE MATTER OF THE PUBLIC PROCUREMENT AND ASSET DISPOSAL ACT 2015.

I, being a resident of

..... in the Republic of ----- do hereby make a statement as

follows:-

1. THAT I am the Company Secretary/ Chief Executive/Managing Director/Principal Officer/Director of

2. THAT the aforesaid Bidder, its Directors and subcontractors have not been debarred from participating in procurement proceeding under Part IV of the Act.

3. THAT what is deponed to hereinabove is true to the best of my knowledge, information and belief.

.....

(Title)

(Signature)

(Date)

Bidder Official Stamp

TENDER-SECURING DECLARATION FORM- MANDATORY (r.22)

[The Bidder shall complete in this Form in accordance with the instructions indicated]

Date: ----- of Bid Submission] Tender No. -----

To: Name of Procuring Entity------

We, the undersigned, declare that:

- We understand that, according to your conditions, bids must be supported by a Bid-Securing Declaration.
- We accept that we will automatically be suspended from being eligible for bidding in any contract with the Purchaser for the period of time of 12 months starting date of notification of award if we are in breach of our obligation(s) under the bid conditions, because we –

(a) Have withdrawn our Bid during the period of bid validity specified by us in the Bidding Data Sheet; or

(b) Having been notified of the acceptance of our Bid by the Purchaser during the period of bid validity,

(i) Fail or refuse to execute the Contract, if required, or

(ii) Fail or refuse to furnish the Performance Security, in accordance with the ITT.

- We understand that this Bid Securing Declaration shall expire if we are not the successful Bidder, upon the earlier of
- (i) Our receipt of a copy of your notification of the name of the successful Bidder; or

(ii) twenty-eight days after the expiration of our Tender.

• We understand that if we are a Joint Venture, the Bid Securing Declaration must be in the name of the Joint Venture that submits the bid, and the Joint Venture has not been legally constituted at the time of bidding, the Bid Securing Declaration shall be in the names of all future partners as named in the letter of intent.

Signed by:----- Signature ------

Position ------ Duly authorized to sign the bid for and on behalf of:

Dated: -----]